

Past Performance Evaluation

1. COMPANY OVERVIEW

Primary Name: Chemco Industries Incorporated

Alternate Name: D-U-N-S®: 02-035-9212

Address:

3670 Scarlet Oak Blvd Saint Louis,MO 631226606

+1 (314) 647-1888

Telephone Number:

Past Performance Evaluation

06-07-2018 Report Date: Order Number 3930816

Company Information

Year Started: 1975 **Year of Current Control:** 1975 Annual Sales: \$1,500,000

Total Employees:

SIC/Line of Business: 2842/Polishes and sanitation

goods

2. SUPPLIER PERFORMANCE RATINGS

The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

Overall Performance Rating

this transaction?

Overall, how satisfied do you feel about

the performance of this company during

92



Bottom

SIC/Quintile

Top

2842/Polishes and SIC: sanitation goods

Detailed Performance Ratings 100 **RELIABILITY:** How reliably do you think this company follows through on its 92 commitments? How closely did your final total costs correspond to your expectations at the beginning of the transaction? 90 ORDER ACCURACY: How well do you think the product/service delivered matched your 91 order specifications and quantity? How satisfied do you feel about the timeliness of the product/service 87 delivery? How satisfied do you feel about the quality of the product/service provided by this company? **BUSINESS RELATIONS:** How easy do you think this company is to do business with? 93 PERSONNEL: How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff? How satisfied do you feel about the customer support you received 93 from this company? RESPONSIVENESS: How responsive do you think this company was to information 93 requests, issues, or problems that arose in the course of the transaction?



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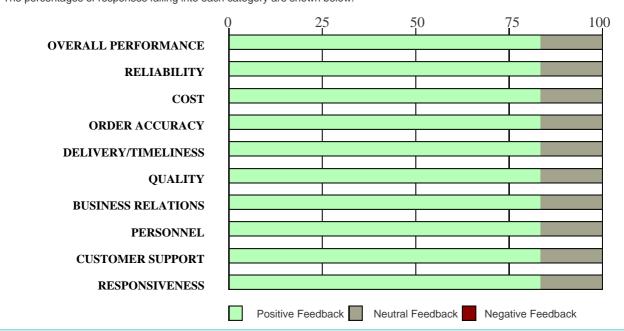
Business Name: Chemco Industries Incorporated

D-U-N-S® : 02-035-9212 **Report Date** : 06-07-2018

3. DISTRIBUTION OF FEEDBACK

This supplier's ratings were based in part on survey feedback from past customers. This chart provides a breakdown of the survey responses received from customers in the last 12 months. For each of the survey questions, the responses, which were provided on a 0 to 10 scale, are categorized as "positive" (9 to 10), "neutral" (5 to 8), or "negative" (0 to 4). All Customer feedback is provided confidentially; individual reference responses are not disclosed.

The percentages of responses falling into each category are shown below.



4. CUSTOMER REFERENCES SURVEYED

The most recent feedback obtained on this supplier came from companies in the following industries.

SIC/Line of Business:

9111/Executive offices, Local government

9111/City and town managers' office

7997/Membership sports and recreation clubs

Total number of surveys completed: 28.

7361/Placement agencies

4581/Aircraft maintenance and repair services

Note: The supplier ratings set forth above incorporate the responses and performance opinions of the surveyed customer references and not those of Dun & Bradstreet. Some references may not have provided ratings for all performance aspects.

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